

Doug, you could not have given me better service! You gave me an Excellent Defense!

CURL & GLASSON, P.L.C.
CLIENT SATISFACTION SURVEY

Did you feel our office was up to date from a technology point of view so that it was convenient to communicate? Yes No

Were the lawyers prepared for conferences? Yes No

Were your phone calls answered pleasantly by staff? *S. pleasantly* Yes No

Were your phone calls returned promptly by attorneys? Yes No

Was the work completed in a timely manner? Yes No

Did the attorney handling your case explain the defense strategy? Yes No

What was your first impression of the firm? *Solid, Professional, Great Strategy & knowledge of law, Trustworthy!*

How were you treated during your visits to the office or otherwise? Yes No
scale 1-10 a 10+++

Were you given regular status reports on your case? Yes No

How would you rate the outcome of your case? A B C D F

Did you feel you could talk with the attorney when you needed to? Yes No

Did you feel the attorneys knew the file and cared about the result? *10+* Yes No

Overall, were you satisfied with the legal services? *10+* Yes No

Do you feel the paralegals are knowledgeable? *y* Yes No

Is there any one lawyer or paralegal who you feel needs to improve on any of the issues? *None that I encountered* Yes No

Please write down any comments or suggestions you may have to help us better serve our clients in the future.

Doug was so patient & kind - wish all attorneys could be like him

Thank you again. It was our privilege to represent you.