

BARASSI, CURL & ABRAHAM, P.L.C.  
CLIENT SATISFACTION SURVEY

- Did you feel our office was up to date from a technology point of view so that it was convenient to communicate?  Yes  No
- Were the lawyers prepared for conferences?  Yes  No
- Were your phone calls answered pleasantly by staff?  Yes  No
- Were your phone calls returned promptly by attorneys?  Yes  No
- Was the work completed in a timely manner?  Yes  No
- Did the attorney handling your case explain the defense strategy?  Yes  No
- Did you feel the legal fees charged were fair for the services provided?  Yes  No
- Did you find the deposition and other summaries helpful?  Yes  No
- Were you given regular status reports on your case?  Yes  No
- How would you rate the outcome of your case?  A  B  C  D  F
- Did you feel you could talk with the attorney when you needed to?  Yes  No
- Did you feel the attorneys knew the file and cared about the result?  Yes  No
- Overall, were you satisfied with the legal services?  Yes  No
- Do you feel the paralegals are knowledgeable?  Yes  No
- Is there any one lawyer or paralegal who you feel needs to improve on any of the issues.  Yes  No

Please write down any comments or suggestions you may have to help us better serve our clients in the future.

*I don't have any suggestions. All I can say is that Klanton made me feel that he knew what he was doing and very flexible. Never felt rushed or uncomfortable at any time.*

Thank you again. It was our privilege to represent you.