## CURL & ABRAHAM, P.L.C. CLIENT SATISFACTION SURVEY

Did you feel our office was up to date from a technology point of view so that it was convenient to communicate?	Yes	No
Were the lawyers prepared for conferences?	Yes	No
Were your phone calls answered pleasantly by staff?	Yes	No
Were your phone calls returned promptly by attorneys?	Yes	No
Was the work completed in a timely manner?	Yes	No
Did the attorney handling your case explain the defense strategy? (	Yes	No
Did you feel the legal fees charged were fair for the services provided?	Yes	No
Did you find the deposition and other summaries helpful?	Yes	No
Were you given regular status reports on your case?	Yes	No
How would you rate the outcome of your case? $(A)$ <b>B C</b>	D	F
Did you feel you could talk with the attorney when you needed to?	Yes	No
Did you feel the attorneys knew the file and cared about the result?	Yes	No
Overall, were you satisfied with the legal services?	Yes	No
Do you feel the paralegals are knowledgeable?	(Yes)	No
Is there any one lawyer or paralegal who you feel needs to improve on any of the issues.	Yes	No)

Please write down any comments or suggestions you may have to help us better serve our clients in the future.

Keep up Good work 8 God Bless

Thank you again. It was our privilege to represent you.

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