

THE CURL LAW FIRM, P.L.C.
CLIENT SATISFACTION SURVEY

- Did you feel our office was up to date from a technology point of view so that it was convenient to communicate? Yes No
- Were the lawyers prepared for conferences? Yes No
- Were your phone calls answered pleasantly by staff? Yes No
- Were your phone calls returned promptly by attorneys? Yes No
- Was the work completed in a timely manner? Yes No
- Did the attorney handling your case explain the defense strategy? Yes No
- What was your first impression of the firm? *GOOD + PROFESSIONAL*
- How were you treated during your visits to the office or otherwise? Yes No
- Were you given regular status reports on your case? Yes No
- How would you rate the outcome of your case? A B **C** D F
- Did you feel you could talk with the attorney when you needed to? Yes No
- Did you feel the attorneys knew the file and cared about the result? Yes No
- Overall, were you satisfied with the legal services? Yes No
- Do you feel the paralegals are knowledgeable? Yes No
- Is there any one lawyer or paralegal who you feel needs to improve on any of the issues? Yes **No**

Please write down any comments or suggestions you may have to help us better serve our clients in the future.

*GETTING SUED STINKS. AT LEAST IT DIDN'T COST ME ANYTHING.
 IT IS DEPRESSING THAT THE JUDICIAL SYSTEM ALLOWS
 CASES LIKE THIS TO HAPPEN.*

*THE CURL LAW FIRM WAS GREAT THANK YOU
 FOR ALL OF YOUR WORK ON MY BEHALF*

Thank you again. It was our privilege to represent you.